### BE AN ANGEL E.V.



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Be an Angel e.V. is a global non-profit organization dedicated to saving lives, protecting human rights and building a better future for people who have experienced displacement. Our mission is to provide comprehensive support to people forced to flee their homes due to conflict and persecution and to provide them with hope and dignity. We strive for a world where all people are welcomed and treated with respect.



The Alhamoud family in the Moria refugee camp We were able to help the Alhamoud family out of the refugee camp in Moria and place them in an apartment in Athens.

Impact Report 2022-2023

EMERGENCY POW EVACUATIONS HOME FOR INTER

and the state

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# INTRODUCTION

### Dear reader,

In 2015, we initiated to assist with an emergency. People who had fled war and terror were forced to spend the night in parks in Berlin because the German bureaucracy was overwhelmed. We opened our apartments and by March 2016 we had hundreds of guests, many of whom were then completely overwhelmed by bureaucracy, asylum procedures, residency requirements, work bans, integration courses, lawyers, opening bank accounts and more. But when do you say to someone who has been living in your home for weeks: "I'm sorry, I'm not going to help you anymore"? Right. Not at all. In other words, we have professionalized ourselves in all the areas mentioned above. We offer support with social and economic integration in Germany and have provided practical proof that it works: The restaurant "Kreuzberger Himmel" opened in 2018 and is run and managed exclusively by people with refugee experience.

In March 2022, Russia launched a secondary, much larger inhumane campaign of aggression against Ukraine. Once again, we set out to help in the short term, with the idea that the situation would normalize in a few months. Since March 4, 2022, we have been continuously on the ground, delivering relief supplies to the front lines and evacuating people from embattled areas who have lost everything. A tiny team is accomplishing human and logistical feats. We work according to UNHCR standards, especially when it comes to evacuations, and have secured housing for all those we accompany in a European country before each departure. We also provide humantarian aid to even the most dangerous areas of the war.

We have developed expertise in individual medical evacuations, with a particular focus on infants with spinal muscular atrophy (SMA). All our activities are financed exclusively by donations. We are proud to have a minimal overhead despite evacuating 22,500 people and delivering 4,923 tons of relief supplies. We are also proud and happy to have a permanent network of donors. From our side, to all those who have supported us and continue to do so: Thank you!

White Jessig Apriles

**Ulrike Lessig** 

Dr. h.c. Andreas Tölke



### **Our Offices** Be an Angel Global



Germany be-an-angel.org info@be-an-angel.org



Moldova be-an-angel.org/moldova moldova@be-an-angel.org

### OUR TEAM: 45 MEMBERS





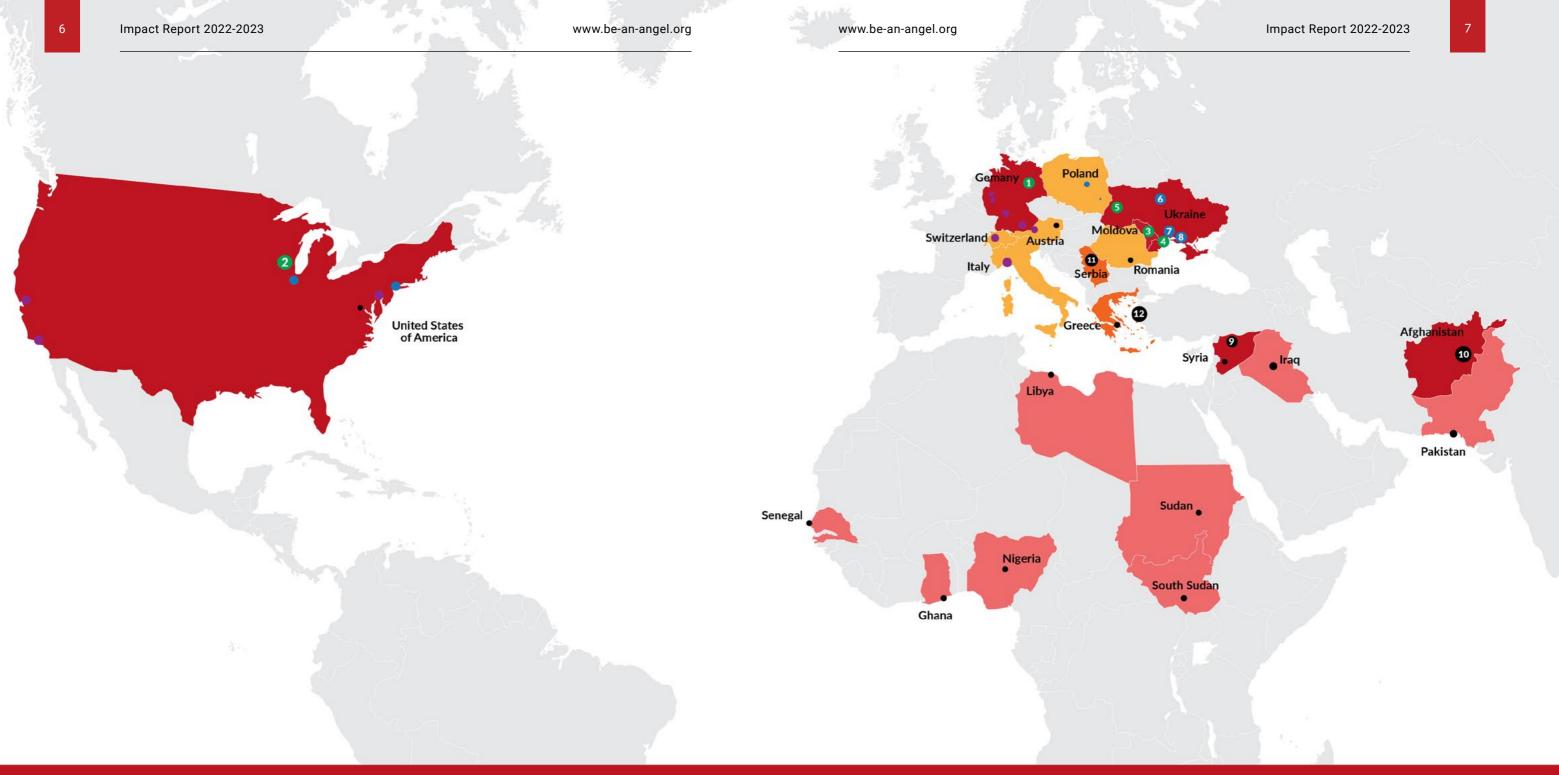


USA friendsofbeanangel.org contact@friendsofbeanangel.org



Ukraine be-an-angel.org/ukraine ukraine@be-an-angel.org







Countries in which we are currently active in

Countries in which we were active in before 2022

We work with partners in these countries to support people who have experienced displacement

In the years 2022-2023, we advised and supported refugees from these countries

### Our Team on-the-ground

- Headquarters Germany (Berlin) 0
- Headquarters USA (Milwaukee) 2
- Headquarters Moldova (Chișinău) 3
- 4 Headquarters Ukraine (Odesa)
- 6 Logistical Center (Lviv)

### **Operative Partner**

- 6 Human Rights Office of Ukraine (Kyiv)
- Center for Internally Displaced Persons (Kobleva) 7
- Evacuation Center (Kherson) 8
- UNHCR Moldova (Chișinău)

### Activities (Middle East)

- 9 Aleppo, Syria
- Kabul, Afghanistan

### Activies before 2022

- Refugee Camp Belgrade
- 12 Refugee Camp Lesbos

Locations to which children with rare diseases have been evacuated to for treatment



# **YOUR IMPACT**



### **EVACUATIONS**

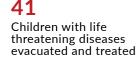


22.500 Civilians evacuated from frontline and crisis areas and brought to the EU



208 Buses with civilians evacuated from Ukraine







Medical flights with sick and seriously injured patients brought to safety



(\$)

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4.923 tons Total weight of relief supplies and transported to crisis areas

€ 57,7 Mio

donations in kind

1.715

crisis

20

to hospitals

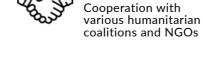
Total equivalent value of

distributed in crisis areas

generators distributed in

Ambulances donated

Ukraine during the energy



Tra

COOPERATIONS

70+

14 Countries in which we operate

45 Members ЦЦ work in our teams worldwide



# **MILESTONES**



### **HUMANITARIAN AID**

THE FULL-SCALE INVASION HAS LEFT 17.6 MILLION PEOPLE IN NEED. EVERYTHING FROM CLOTHING TO MEDICINE HAS BECOME CRUCIAL TO SUPPORT THE MILLIONS OF REFUGEES AND DISPLACED PEOPLE.

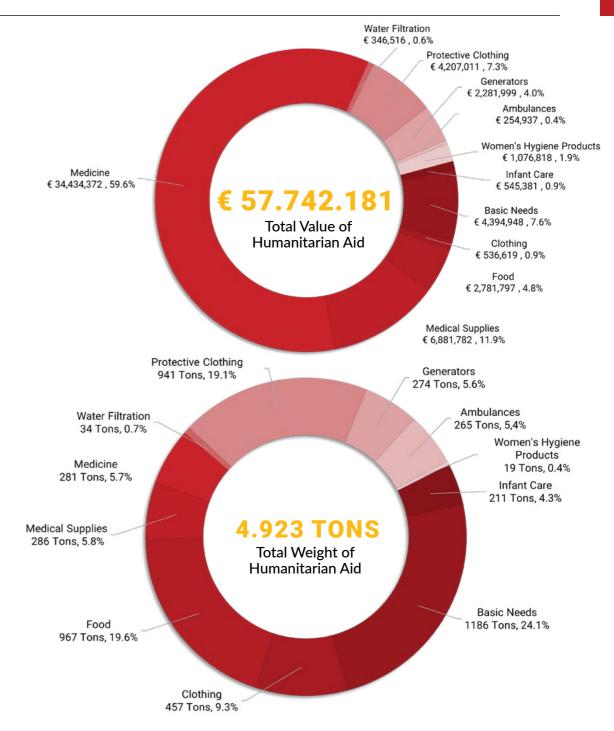
To alleviate the unbearable living conditions of the Ukrainian civilian population, Be an Angel has assembled and provided humanitarian aid to community centers, refugee camps, hospitals and camps for internally displaced persons.

The military action in the country has left a trail of devastation on critical civilian infrastructure such as hospitals, power plants and water treatment facilities. The situation is complicated by the fact that roads and main transportation routes in many parts of the country are still mined, occupied or under attack, making the delivery of humanitarian aid extremely dangerous.

We operate two humanitarian hubs in Lviv. From these distribution points, we deliver relief supplies to regions in the immediate vicinity of the front line, directly to those in need.

185+ SHIPMENTS COMPLETED





Through our extensive network on the ground, we use a large information network to quickly identify critical areas that need support. Our dedicated teams maintain constant contact with hospitals, centers for the internally displaced, emergency services and various stakeholders to quickly assess what is needed and where. This flexible approach allows us to respond efficiently and adapt to the ever-changing needs across the country.

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#### Impact Report 2022-2023

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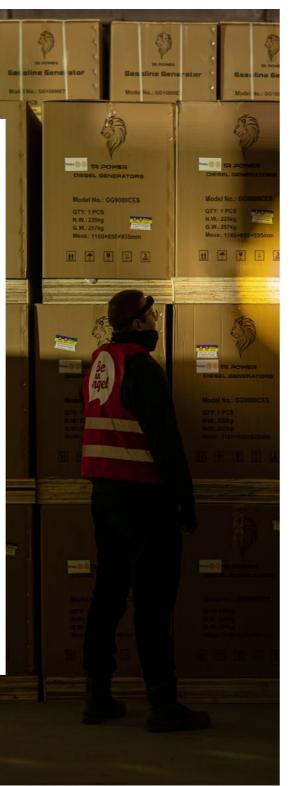
# **EMERGENCY POWER**

### **PROVISION OF 1.715 GENERATOREN FOR UKRAINE**

### **FORMATION OF A COALITION OF 42 ORGANIZATIONS TO ENSURE EMERGENCY** POWER SUPPLY

In the fall of 2022, the armed forces of the Russian Federation carried out targeted missile attacks on critical infrastructure in Ukraine, resulting in one of the worst humanitarian disasters since the beginning of the full-scale invasion. The collapse of the power grid left millions of innocent Ukrainian civilians without water, heat and electricity during the coldest months of the year.

In anticipation of these attacks, Be an Angel launched a preemptive action by building a coalition of 42 organizations, charities and donors to provide 1,715 generators to the Ukrainian people.



In a short space of time, more than 17 million There was just one catch: a large advance people across Ukraine were without electricity and heating. Generators were in extremely high in a global economy that was already suffering from high inflation. Generators were sold out in many large cities. Even in Germany, many businesses had created a waiting list for emergency power generators.

To overcome these challenges, our US team devised an alternative solution: to order large quantities directly from the manufacturers. This allowed us to not only provide a large amount of 1,715 generators, but also purchase them at additional costs. wholesale prices.

	x1.192	2,5 kW Output
	x223	8,5 kW Output
	x152	12 kW Output
	x76	17 kW Output
	<b>x20</b>	11 kW Output
	x72	8,2 kW Output
<u>, e</u>	<b>x20</b>	14 kW Output
	x14	8,0 kW Output
	x1	40 kW Output

payment had to be made, which was beyond our budget. The solution? We joined forces with 42 demand, which led to skyrocketing market prices organizations to cover the down payment. Thanks to our partners in Ukraine, most of the generators could be delivered free of charge to frontline areas.

> The generators were delivered to hospitals, emergency shelters, bomb shelters, community centers, kindergartens and other facilities. This pragmatism enabled us to avoid market prices, which had risen by up to 80%. This strategy allowed us to save a total of 1.2 million euros in





On March 4, 2022, Andreas Tölke, founder of Be an Angel, arrived in Moldova with a team of three people, marking a new chapter for our organization. The operations launched with chartered buses to evacuate refugees from the south of Ukraine, first The abolition of the Königstein Key (a regulation for bringing them to Moldova and then subsequently to Germany. By August, the team made the choice to fully relocate to Moldova, and later to Odesa, to centralized Federal Office for Migration (BamF) was coordinate the evacuations full-time.

Thanks to years of relationships and experience with the local institutions and authorities, Be an Angel was able well-equipped to bring Ukrainian refugees to Germany. In cooperation with the local state authorities, Be an Angel not only provided

evacuation, but assisted them through the initial registration process, provided accomodation and ensured prompt emergency medical care.

the distribution of the federal funding) presented the team with major challenges: The nationwide, no longer responsible for the reporting of capacities of each state. This was now coordinated by each individual state authorities, meaning the Be an Angel team had to request each capacity for arriving refugees individually from each federal state in order to ensure proper reception.

22.500 +**REFUGEES EVACUATED** 

208 BUSES

85 PATIENTS EVACUATED WITH MEDICAL TRANSPORT

In Ukraine, a Be an Angel network was established in the following months with headquarters in Odesa, Ukraine and Chisinău, Moldova.

A system was implemented together with the regional administration of Mykolaiv and Zaporizhia oblast, cities under siege and heavy bombardment. The local administration would assist us with passenger lists and coordinate evacuation points, while we provided the transportation and refugee support infrastructure.

evacuations.

The Be an Angel team has conducted evacuations along the front line beyond Kharkiv, up to 40 kilometers from the border with the Russian Federation. Several evacuations were in close proximity to rocket attacks. The team has put their lives in danger several times for these

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into Ukraine, and used to evacuate civilians. The organization is to avoid placing the refugees in our passengers were accommodated in emergency shelters in Moldova before departing for Germany.

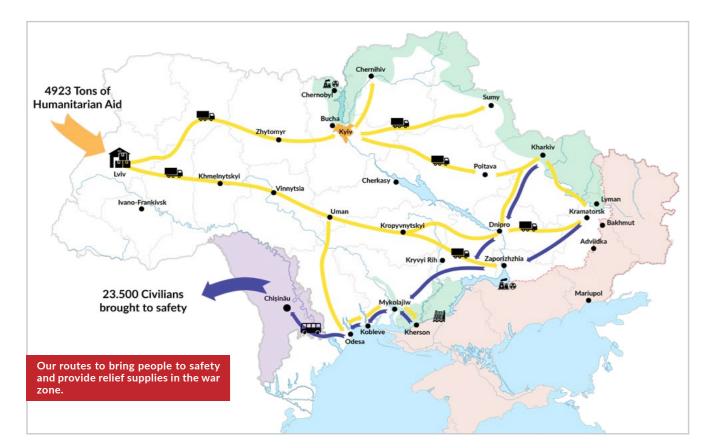
In Germany, a local team coordinated accommodation and lodging for the people. Every refugee received individual care, essential medical treatments, and assurance of a personal contact, especially during the first days after arrival. Many Ukrainians had never been abroad and did not speak any foreign languages. We generally evacuate elderly people and women with children - many of whom are often traumatized. Three teams in three countries coordinated activities seven days a week, up to twelve hours a day. The Odesa City Council, the United Nations High most intense group evacuation involved around 260 people, who were gathered from southern Ukraine to the capital of Moldova and, after a short recovery period, continued their journey to three different German cities in four buses.

crisis management committee of the Moldovan government, has evacuated 22,500 civilians from front-line regions and brought them to safety in the European Union and the United States.

The buses were chartered in Chişinău, driven A fundamental commitment we have made as an care into large halls or camps with innappropriate accommodation. This is demonstrated by the fact that none of our bus evacuations have been sent to Berlin, where this is often the case for their accomodation. As a Berlin-based aid organization, we are aware of the over-crowding situation and struggles of the capital via our persistent communication with all relevant authorities.

> Our efforts to provide not only humane transport, but also the best possible accommodation and support upon arrival, have been recognized and awarded by the German government, the Commissioner for Refugees (UNHCR), and the National Congress of Ukrainians in Moldova. Be an Angel has voluntarily committed to working according to the principles of the UNHCR.

Furthermore, we proactively cooperate with Since March 4, 2022, our team, confirmed by the the crisis management committees in Germany and Moldova to ensure appropriate transport conditions and the safety of the evacuees. Our participation in regular action meetings is a testament to our commitment to the safety and well-being of those affected by crises in the region.





### A REFUGE FOR INTERNALLY DISPLACED PERSONS

### **MISSION: KOBLEVE**

The Mykolaiv region, once a thriving industrial 2023, our efforts have focused on providing hub located along the coast of the Black Sea, cost-effective support, primarily in the form has now become a refuge for people displaced of food and hygiene products. The emphasis both within the region and from the neighboring remains on a balanced diet, particularly Kherson county. By the end of May, the region for the more vulnerable members of the had taken in around 190,000 displaced persons. community. Through continuous and careful communication with the shelter administration. The community of Koblevo, situated between we ensure that basic needs in the designated the cities of Odesa and Mykolaiv, has taken areas of support are adequately met.

in about 1,465 civilians who were evacuated from areas affected by heavy fighting and occupation. Although the area serves as a refuge, the situation remains precarious, as residents are constantly threatened by airstrikes due to the near proximity of an active frontline.

Since March 2023, Be an Angel has been providing humanitarian aid at a shelter for internally displaced persons in Koblevo. This shelter currently hosts about 242 people, including 151 children. Since signing a cooperation agreement in the summer of

Our Be an Angel team, together with local representatives, conducts regular visits to the shelter to monitor compliance with the agreed cooperation protocols. Ongoing dialogue with the residents allows for continuous reassessment of their immediate needs and fosters a comprehensive understanding of the prevailing conditions on-site.

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## MEDICAL EVACUATIONS FOR CHILDREN

#### IN COOPERATION WITH THE OMBUDSMAN OFFICE OF HUMAN RIGHTS

The past two years of war have had an immense In July 2022, our team was requested by Iryna impact on the Ukrainian healthcare system. Hospitals are suffering from a considerable shortage of the Ukrainian Ombudsman's Office, to support of doctors, medicine and treatment places. Doctors families with young children suffering from illnesses and nurses are sent on rotation to front line hospitals that cannot be treated in Ukraine. This led to the to help manage with the high number of casualties. This has led to a shortage of staff in many medical centers across the country. In some regions of Ukraine, the healthcare system has been reduced to strictly emergency care. People with chronic illnesses or disabilities are thus often neglected, or even forgotten altogether.

Suslova, the Human Rights Officer for Children establishment of a new department within our organization that focuses specifically on one challenge: what can we do to save this child? To date, we have been able to give 43 children a new chance at a life without disability. In particular, we have specialized in treatment options for children with spinal muscular atrophy.



#### 01. THE PROBLEM

The mortality rate of infants suffering from spinal muscular atrophy (SMA) has risen to over 80% in Ukraine. The reason for this is that the life-saving medication is simply not available in Ukraine. In addition, there is no statutory health insurance in Ukraine as there is in Germany.

#### 02. OUR SOLUTION

We find and secure treatment options for the family abroad. Once we have confirmation, we arrange a medical evacuation to ensure a safe passage for the child and their family. In addition, we assist the family with registration, individual counseling, housing search and job search.

### **03. THE RESULT**

**43 children** medically evacuated and treated



# **NEW PROGRAMS:**

### "FREEING FREDDIE": A CURRICULUM FOR EMOTIONAL AND SOCIAL LEARNING (ESL) FOR TRAUMATIZED CHILDREN

Children are often the silent victims of war, with the war in Ukraine being no exception. An entire generation of young people is constantly exposed to violence, terror, loss and heartbreak, resulting in an immense pressure on the psychological health of children. Families, many of whom have had to flee their homes, are now exposed to poverty, displacement and lack of access to basic needs such as healthcare and education. The UNHCR estimates that over 1.5 million Ukrainians are currently at risk of depression, anxiety, post-traumatic stress disorder and other mental health problems.



To empower children to learn how to deal with these emotions, we have partnered with Free the Mind Co, a company that provides an emotional and social learning (ESL) curriculum for schools in the US and Israel. The program is called "Freeing Freddie the Dream Weaver", and is an online educational program for children that teaches social and emotional learning and well-being. It is ideal for Ukrainian children who have difficulty coping with their daily situations. Freeing Freddie offers children the opportunity to learn about emotions and interact with teachers and classmates, no matter where they are.

### PROGRESS REPORT

In 2023, we began preparations for the pilot project in cooperation with the Ukrainian Ministry of Education and Science, as well as the Ombudsman Office of Human Rights. As part of this pilot project 1,000 Ukrainian students will be introduced to this digital ESL program. Teachers will be provided with dozens of hours of activities and course material, including online games, exercises and reflection activities. By providing Freeing Freddie as a digital format, students displaced in different locations across the country can participate.



### FUNDING GOALS

€ 88.200 PILOT PROGRAM

The pilot program will start with 1,000 children between the ages of 5 and 13.

### € 60.000

**IMPLEMENTATION** Implementation of the program in digital form for adaptation to the Ukrainian education system.

€ 10.000

TRANSLATION

Translation of the material and voice recordings into Ukrainian.

#### € 500 ACCREDITATION

We have received approval from the Ministry of Education to introduce this program into the Ukrainian school system.



### **MENTOR & PROTEGEE PROGRAM**

EMPOWERMENT FOR WOMEN WITH HIGHER EDUCATION QUALIFICATIONS OR EXPERIENCE OF SELF-EMPLOYMENT: ONE-ON-ONE MENTORSHIP REMOTELY

### BACKGROUND

Single mothers who been forced to flee Ukraine face incredible challenges in Germany. As a Ukrainian with children, often for the first time outside their home country, in emergency accommodation and usually without any language skills, it is almost impossible to think about a career or further training. Another aspect that impedes their well-being is that most refugees - especially children - are traumatized to a certain extent. Currently, only 17% of employable Ukrainian refugees in Germany have a job. Most Ukrainian women want to return to their home country after the war. Unlike people from Syria and Afghanistan, some regions of Ukraine are safe enough for them to see family members who refuse to leave and their husbands who rotate off the frontline. This has resulted in many refugees in quartlery commutes to and from Ukraine, often inhibiting people from building a career and a new life in Germany. With this in consideration, we have developed a pragmatic solution model to empower women into entrepreneurship. Our first model will focus on women with an academic background, or those who have already launched businesses.

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The Re:Build Ukraine: Mentor & Protegee program offers Ukrainian single mothers (protegees) the opportunity to learn remotely through one-on-one training with mentors (professionals in the desired field). The schedule of the program will be tailored to the availabilities of the women, allowing them to develop business ideas, improve their English skills and acquire the necessary tools for entrepreneurial activities on setting up their own business. The program is a model project whose structure can be implemented anywhere if successful, with the goal of scalability and open-source accessibility.

### SOLUTION CONCEPT

Each single mother is assigned a mentor who supports her with her individual goals. Mentors help with the development and implementation of business ideas and deepen the protegees' entrepreneurial knowledge. Goals, deadlines and processes are set together to ensure efficient collaboration. The program offers flexible work-from-home learning options through one-on-one online classes and meetings. It supports mothers to become self-sufficient and independant. Special attention is paid to the specific challenges women face, such as trauma, language barriers and lack of support networks. The program ensures trust and good communication between mentor and protegee and helps with psychological needs.

## **CRISIS RESPONSE: MIDDLE EAST**

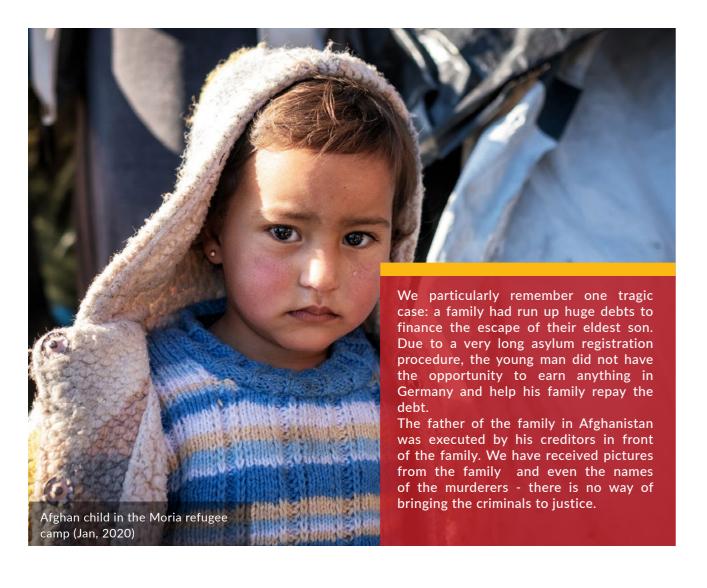
#### AFGHANISTAN

We have been accompanying people from a case-by-case basis, therefore in this report we Afghanistan since our founding year 2015. When can only provide a brief summary. The Taliban NATO forces abandoned Afghanistan and the regime is extremely well networked. Anyone we Taliban rapidly retook control of the country, we would mention by name would run the risk of being were shocked. For many of the people we provide identified and thus be exposed to the most brutal consultation to, including our own employees in the Restaurant Kreuzberger Himmel, it was a complete disaster. We can only imagine the emotional strain We will continue to support individual families of seeing family members, friends and relatives at the mercy of a regime while you yourself start a new life in safety.

Afghanistan in particular has practically disappeared from the public consciousness, despite famine, despite government terror, despite violence and apathy towards women. The aid we provide is on

consequences.

financially. We regularly receive requests for evacuations from locals who were formerly employed by the Bundeswehr and later abandoned. We only have the option of forwarding these requests to the relevant authorities in Germany and have to keep telling those affected that there is no real prospect of successfully leaving the country without the help of the German government.





## **SYRIEN**

The majority of the refugees we have assisted come from Syria. Like the refugees from Afghanistan, they also have family members, relatives and close friends in their home country suffering from war and a totalitarian regime. The Syrian dictator and his network operate in a similar way to the perfidious surveillance quality of the Taliban. For this reason, we will not mention the names of the people we are supporting in Syria.

The city of Aleppo, already torn apart by war, also suffered from a devastating earthquake in early 2023. Thanks to contacts in the city through our the Syrian refugees we have helped in Germany, we were able to provide financial support directly to those in need. Very limited and very selective, unfortunately. The result was three renovated apartments for families who had lost everything in the earthquake.

Aleppo after the earthquake (2023)

# SUSTAINABLE INTEGRATION

While our activities on an international level have grown exponentially, we remain true to our core mission. Our office in Germany has continued the work with which it was founded, namely to facilitate the social and economic integration of refugees from a wide range of countries of origin.

Individual counseling is carried out holistically in accordance with the humanitarian principles of the organization. Be an Angel firmly believes that economic and social integration is only possible if access to work and education is guaranteed, all necessary asylum procedures are completed and supported, physical and mental health is ensured and the living situation of families in the home countries is taken into account.

The individual cases accompanied require an increasing amount of individual consultation. Recurring topics include the formal recognition of qualifications and professional diplomas, the acceleration of asylum procedures and the issuing of residence permits. When accompanying clients through the asylum procedure, our team prepares appointments at the State Office for Immigration accordingly and carries all relevant documents with them to enable accelerated regisration and residency. In this way, we hope to speed up the process and ease the burden on the authorities.

The certification program for the acceptance of Jobcenter education vouchers was successfully completed. This required maximum concentration and performance from the team. AZAV certification will enable the association to further professionalize its voluntary work, which was previously financed by donations.

> **150+** REFUGEES AND THEIR FAMILIES CARED FOR

# GERMANY

TWO YEARS



### TEAM GERMANY Activities 2022 - 2023

### **INDIVIDUAL CONSULTATION**

- Guidance through the asylum procedure
  Contact point for general questions about residence permits, recognition of qualifications and professional
- qualifications, etc.
- Support with finding a job
- Support in housing matters
- Solutions for everyday problems
- Since 2022: AZAV-certified

### PUBLIC RELATIONS

- Direct exchange with the Federal Office for Migration and Refugees (BAMF)
- Part of various working groups of the Senate for refugee affairs
- Elected as representative of the Network of Welcome Alliances Berlin to participate in the Berlin Senate's Expert Committee for Refugees

### LIGHTHOUSE PROJECT

- The Kreuzberger Himmel restaurant has been operatied by refugees since 2018
- Recognized at an EU level as a model project for sustainable integration
- Training company for refugees

### ART & CULTURE

- Close collaboration with the art world
- Spotlight for refugee artists as part of the Voice for Ukraine project

In addition to working with clients, our team participates in committees in the Senate for Refugee Affairs. As an organization in the network of the Welcome Alliance in Berlin, Be an Angel is a permanent representative on various committees, including being selected as a representative of the Welcome Alliance to participate in the Berlin Senate's expert committee for refugees.

Be an Angel pursues a pragmatic approach in direct exchange with the authorities and institutions of the state of Berlin: the sustainable integration of people with refugee experience is our objective. Particular attention is paid to vulnerable groups such as unaccompanied minors, people with disabilities, single mothers and LGBTQIA+ people.



Board member Ulrike Lessig presents children with school backpacks donated by Samsonite

### Team Germany in action for Ukraine

Be an Angel's Berlin team provided operational and logistical support for all of the people evacuated from Ukraine by our Ukraine and Moldovan teams. Following the abolition of the Königstein Key, the team inquired almost daily with each federal state about reception capacities in order to ensure appropriate accommodation, registration and medical care as quickly as possible.

After arrival, the Be an Angel team had to accompany clients in individual cases, particularly chronically ill people or medical emergencies for whom the registration processes and admission to the health insurance funds took too long.

As already mentioned, Be an Angel, together with the country offices in Moldova, Ukraine and the USA, evacuated over 22,500 people.



## **ART & CULTURE**

One of the cornerstones of our support is generated that, the lively and dynamic art scene in Ukraine from the contemporary art world. Since 2015, was to be brought to a wider audience, opening the Be an Angel has been continuously supported doors to a world that wasn't well-known in Berlin. by renowned galleries, artists and cultural The exhibition took place during Berlin Art Week institutions. Klaus Biesenbach, Director of the and was shown in the BAW featured section with Neue Nationalgalerie in Berlin, approached us at the support of the Senate. the end of February 2022. Back in March 2022, the renowned museum for 20th century art organized a At the same time, editions by artists were offered at 48-hour donation marthon in aid of Be an Angel. In the Paper Positions trade fair at Tempelhof Airport, the history of the Neue Nationalgalerie, Be an Angel the proceeds of which went to Be an Angel. is the first privately organized aid organization to be supported by this internationally renowned Together with our partner White Label Editions, we launched "Be an Angel Art Drops", a concept that museum. Further fundraising campaigns were held in various renown Berlin galleries. enables artists to offer an limited edition sale within

either 24 or 48 hours. Nine artists, including Paul In September 2023, we organized an exhibition of Schrader, Elisa Klinkenberg, Oksana Bernzovych, Ukrainian art as part of Gallery Weekend Berlin. The Olaf Hajek, Maximilian Magnus, Skare One, Eike aim was to raise funds through the sale of artworks König, Iryna Fedorenko and Aec Interesni Kazki, to both support Ukrainian artists and fund muchtook part in the "Art Drops". needed aid for Ukrainians in war zones. Apart from

Many thanks to our friends

Berlin Biennale für zeitgenössische Kunst, Gabriele Horn; Gallery Weekend Berlin, Maike Cruse; Akademie der Künste, Jeanine Meerapfel, Johannes Odenthal; Berlinische Galerie, Thomas Köhler; Gemäldegalerie, Dagmar Hirschfelder; Kunsthaus Dahlem, Dorothea Schöne; Kupferstichkabinett, Dagmar Korbacher; KW Institute for Contemporary Art Berlin, Krist Gruijthuijsen;

Martin Gropius-Bau, Stephanie Rosenthal; nGbK, Annette Maechtel; n.b.k., Marius Babias; Palais Populaire, Svenja von Reichenbach, Sara Bernshausen; Schinkel Pavillon, Nina Pohl: Universität der Künste Berlin, Nobert Palz sowie;

Alte Nationalgalerie, Ralph Gleis, Neue Nationalgalerie, Klaus Biesenbach Joachim Jäger; Hamburger Bahnhof – Museum für Gegenwart - Berlin, Till Fellrath, Sam Bardaouil, Gabriele Knapstein; Freunde der Nationalgalerie, André Odier, Katharina von Chlebowski Mit ausdrücklichem Dank an Hermann Parzinger: Stiftung Preußischer Kulturbesitz und Christina Haak, Staatliche Museen zu Berlin

# **KREUZBERGER HIMMEL**

IN 2018, WE OPENED THE RESTAURANT "KREUZBERGER HIMMEL" TO GIVE REFUGEES FROM SYRIA, IRAQ, AFGHANISTAN AND PAKISTAN THE **OPPORTUNITY TO RECEIVE AN APPRENTICESHIP - AND ALSO PROVIDE** BERLIN WITH AN EXPERIENCE FROM THEIR HOME.

In the eight years of our activities, we have become known through the lighthouse project "Restaurant Kreuzberger Himmel", which was initiated by our organization. In 2022, there were numerous publications and TV reports about the restaurant, which is operated exclusively by refugees.

Eight employees currently work in the restaurant, introducing Berliners to oriental cuisine at events via our catering service, as well as in the restaurant's own home in the heart of Kreuzberg.

Like all gastronomic businesses, has suffered from the consequences of the coronavirus crisis. Despite everything, the restaurant is and remains an integral part of our work, where regular network meetings and information events are held. It has been visited unofficially by the Federal President, the current Foreign Minister Annalena Baerbock, the Minister of Agriculture Cem Özdemir and various public figures, among others.

The restaurant regularly provides catering for the Federal Chancellery and various well-known organizations and institutions.

All profits from the Restaurant flow into Be an Angel's humanitarian operations, closing the loop of wholistic humanitarian practices. Our restaurant provides apprenticeship opportunities for refugees, whose hard work and labor generates both job opportunities for themselves, but also more funding for our operations to help refugees abroad. This cycle continues to this day.



## STORIES FROM THE HIMMEL

### LAYALI

Lavali Jafaar came to Germany from Iraq with her teenage son in 2015. She still doesn't talk much about her escape. In Iraq, Layali was a selfemployed entrepreneur with a catering company. She says she learned to cook from her father, who worked in the industry.

When she arrived in Berlin, she was separated for the first time in her life from her husband, who was persecuted in Iraq as an opponent of the regime and hid with friends for a year and a half. How Germany works, the size of Berlin - all of this was new territory for Layali when she arrived. She had to go through the registration process, lived in emergency accommodation until suitable accommodation was found and learned a completely new language. At least she was able to communicate thanks to her knowledge of English.

In July 2018, Layali started an internship at the Kreuzberger Himmel restaurant. After just three months, it was clear that Layali was staying. After another five months, she received an employment contract as a chef. Her son attended school and graduated with an Realschule certification. He began training as a dental hygienist, which he has now successfully completed.

Another milestone: her husband also made it to its exotic ingredients for amateur cooks," she says. Berlin after an adventurous journey. Kreuzberger Thanks to her cooking skills, Kreuzberger Himmel is also a regular caterer at the Federal Chancellery Himmel, which opened in 2018, had to close during the coronavirus pandemic. Thanks to Layali's of Germany. initiative, the team decided to cook food for the Layali is a devout Muslim, wears a hijab and prays homeless. "People living on the street can't collect regularly. She doesn't care that one of her two bottles or get donations. We have to do something," bosses is Jewish. On the contrary, she has asked she said at the time. Thanks to funding from the Berlin Senate, a small project developed into a several times about the prayer rules of Jewish people. Layali's story is not only a success story massive operation to provide homeless people with of economic integration, but also symbolizes what 73.000 meals. most of us wish for: Togetherness and tolerance.



The reopening in 2021 presented Layali with the challenge of attracting guests again. She wrote a cookbook, which was launched in 2022 and celebrated in the press. That helped. "I didn't want to be pretentious with the recipes. They are all easy to make and take away the fear of Arabic cuisine and Impact Report 2022-2023

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### MORTEZA

Morteza Hashemi came to Germany with his family in 2016. A few months after his arrival, he took on a temporary job cleaning glasses in a beer garden. A few days later, the management of the beer garden was so impressed by the young man that they put him in charge of the barbecue station. At the time, Morteza barely spoke any German. A few months later, he began his training at the Sheraton Hotel. Of course, this not only included the practical part, but also attending school, as Morteza had still not attended a German course. After three years of training as a hotel specialist, now married and with a good knowledge of German, he set up his own business.

From Berlin, he found wholesalers for Afghan products in Hamburg, launched them on the market in Berlin and generated a turnover of over 11,000 euros in the first few months. Corona then put an end to his upand-coming business and he was hired as restaurant manager at "Kreuzberger Himmel". An absolute win for the restaurant! Morteza leads a team of eight employees and is responsible for catering. Customers include the Archbishop's Ordinariate with 450 guests and the Federal Chancelleryof Germany, where Morteza Hashemi and "Kreuzberger Himmel" are now a permanent provider.

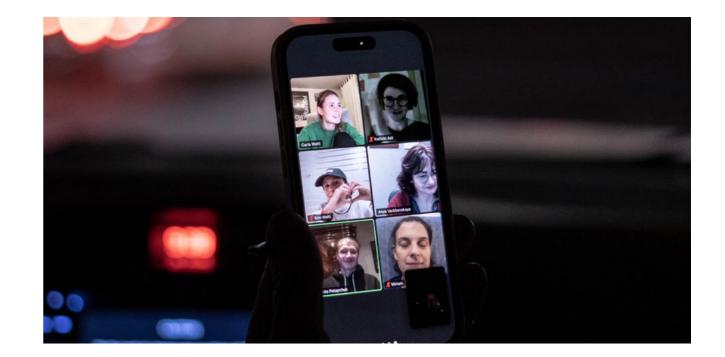
# **TRANSFORMATION PROCESS**

### NINE YEARS OF OPERATIONS ON-THE-GROUND / NOW ON A SOLID FOOTING

The last two years have invoked a massive transformation for our organization. Our scope of operations has expanded globally. The team has grown in size and our responsibilities have multiplied. It has been a learning process that we have embraced wholeheartedly. In this section, we would like to share with our readers some of our internal transformation processes.

We are proud to announce that we have opened three additional headquarters with teams in the United States, Moldova and Ukraine. To our great fortune, these teams integrated through friends and partners, all with a common goal: to help those fleeing conflict. To optimize our communication while maintaining To optimize our communication while maintaining

To optimize our communication while maintaining high security standards, we developed our own intranet called HimmelNet. We use it for internal file sharing, communication and project management. HimmelNet is protected with industry-standard security regulations, including multi-factor authentication on all our devices, high levels of encryption and data compartmentalization for

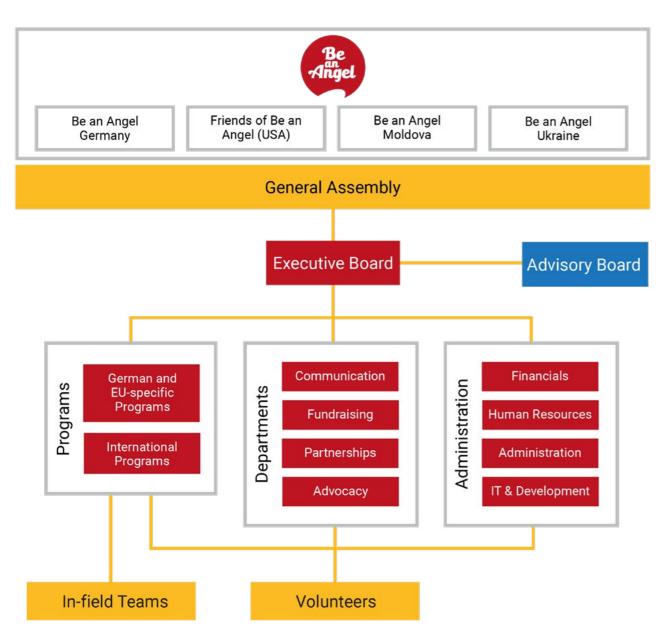


## GOVERNANCE

### STRUCTURE

organization dated 04.07.2007 (last amended by in the United States, Moldova and Ukraine. In the resolution dated 31.08.2016) and is a registered association. The association has its registered office organization in the state of Wisconsin under the in Stuttgart and is registered with the district court of Charlottenburg in the register of associations under the number VR28072B. The association's financial year is the calendar year. Andreas Tölke and Ulrike Lessig have been members of the Board of Directors since 2016 and, in addition to our

Be an Angel e.V. was founded with the statute of organization in Germany, we are also registered USA, we are registered as a 501(c)(3) charitable name Friends of Be an Angel (EIN: 88-2154500). In Ukraine, we are registered as a charity organization under the name БО БФ "БІ ЕН ЕНЖЕЛ-УКРАЇНА" (Be an Angel Ukraine) with the registration number 44796674.



# PRINCIPLES AND STANDARDS

### HUMANITARIAN PRINCIPLES

The purpose of the organization is to aid people subject to persecution for political, racial or religious reasons, refugees, displaced persons, migrants, and victims of war.

Our projects are based on international quality standards and codes. In emergency aid, we are committed to the principles of the Do No Harm approach, the Code of Conduct of the International Red Cross and the Core Humanitarian Standards, a set of rules for quality assurance in humanitarian aid. This requires the development, distribution and regular re-assessment of the Core Humanitarian Standards. We also follow the basic rules for project implementation of the Ministry of Foreign Affairs, the Ministry of Economic Cooperation and Development and the project standards of the European Union.

We work in countries suffering from war, violence and protracted conflicts. We are committed to the humanitarian principles of the Geneva Conventions so that people in need in such regions can approach us safely. We use the following standards to work safely and consistently: impartiality, independence and neutrality.



#### Impartiality

Assistance must be provided according to the needs of those affected, without discrimination. There must be no ethnic, political, economic or other forms of preferential treatment.

#### Independence

Our work is independent of politically imposed guidelines, armed groups or state funding. Participants involved in the conflict may interpret any dependance as partisanship, therefore our clients' trust in our work is rooted on this independence. Our guidelines on accepting donations ensure that we do not accept donations from companies/industries and their respective foundations whose core activities are in direct conflict with the objectives of our humanitarian work or could in any way restrict our ability to provide humanitarian aid.

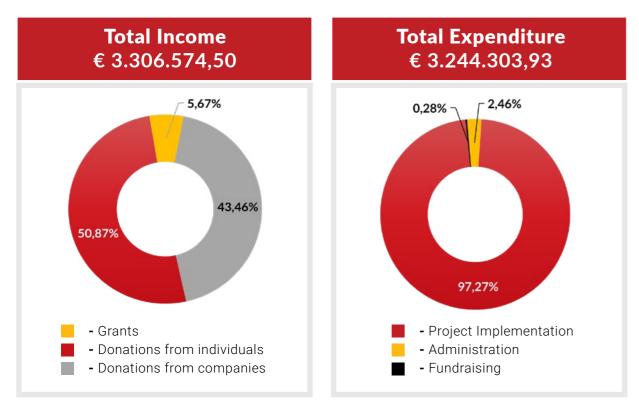
#### Neutrality

In order to be accepted by all parties to the conflict, it is important that we are not perceived as part of any political faction and do not take sides publicly. We always strive to act in the spirit of impartiality and neutrality to offer help to all people in conflict areas. However, this is not always possible if individual parties to the conflict do not accept our help. Sometimes, for these reasons, we cannot help everywhere where people need help. The basic prerequisite for our humanitarian aid is always independence from the political aims of any party to the conflict.

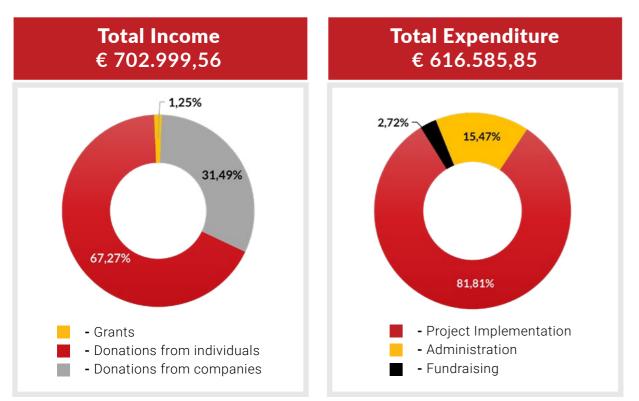
# FINANCIALS

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### TIMEFRAME: JANUARY 2022 - DECEMBER 2022



### TIMEFRAME: JANUARY 2023 - DECEMBER 2023



The total income of Be an Angel e.V. amounted to EUR 3,306,574.50 in 2022. This is primarily due to our early and extensive support in Ukraine. The willingness to donate for the people in Ukraine was incredible - for which we are wholeheartedly grateful. Total expenditure for 2022 amounted to EUR 3,244,303.93, with over 97% going to humanitarian

Total expenditure for 2022 amounted to EUR 3,244,303.93, with over 97% going to humanitarian projects. The remaining 2.46% and 0.28% were used for administration and fundraising.

### Thanks to your donations, we were able to achieve a great deal in 2022 and 2023. We would like to thank all donors and say a big thank you to our major donors:

Alliance for Ukraine Fund Angels GmbH Aquila Capital Holding GmbH Bit Capital Gmbh Circum GmbH Civilfleet-Support E.V. Cosnova GmbH Curata Immobilien Gmbh+Co Kg Fondament gGmbH Förderverein Inselschule Langeoog E.V. GLS Treuhand e.V. Dachstift. für individ. Schenken Grisebach GmbH Hans Schmid GmbH + Co. Kg Hasso Plattner Foundation Helmut Newton Stiftung Hugo Boss AG Invago Capital GmbH Lala Berlin GmbH LEAP gGmbH

### A big thank you to our partners for their donations in kind and logistical support.

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- Maecenata Stiftung
- Medienholding Klambt GmbH & Cokg
- Morgenroth Capital GmbH & Co. Kg
- Munich Fabric Start Exhibitions GmbH
- Pecon GmbH
- Positions Berlin GmbH
- Project Together GmbH
- Ralph und Judith Dommermuth Stiftung
- Serviceplan Group Se
- Shore Capital International Ltd
- SIs Im- Und Export Handelsgesellschaft Mbh
- Social Fashion Company GmbH
- Sozialfonds des Rotary-Club Berlin-Brandenburger Tor e. V.
- Stiftung RTL Wir Helfen Kindern e.V.
- Stroeer Se + Co. Kgaa
- Studio Olafur Eliasson GmbH
- Ulrichsgymnasium Norden Kontoinhaber Land Nieders.
- #WeAreAllUkrainians gGmbH
- White Label Editions Ltd
- Hope UA
- IDA Foundation
- Istituto Dermopatico dell'Immacolata
- La Asociación Elvira por Ucrania
- Leleka Foundation
- Lions Germany
- LYV Life, Inc.
- MedGlobal
- Operation White Stork
- Roads of Success
- Rotary Club of Global Impact
- Spendenbrücke Ukraine
- The University of Oklahoma Health Sciences Center
- The UPS Foundation
- Ukrainian Medical Association of North America
- Water Mission
- World of Connections Program
- Yale School of Medicine

## **FUTURE OUTLOOK**

In summary, it is only thanks to the incredible commitment of the team members - often on a voluntary basis - that it was possible to provide intensive and successful support for individual families in Berlin in 2022, to evacuate people from Ukraine and Moldova to Austria, Italy and Germany, and to support chronically ill children and babies in the EU with medical care. Over 4,923 tons of humanitarian aid were provided, including medical equipment and generators to supply hundreds of primary care locations with electricity.

For 2024, we will continue to refugees with integration support and empowerment in Germany. The forecasts for migration speak for themselves. We firmly believe that migration can be a solution to the desperate labor market. The solution is simple: the refugees who are already here and coming need to be empowere. With holistic support, they can become integrated into our country, and help us strengthen our economy.

We hope for peace in Ukraine. Independently of this, we are working in partnerships on sustainable projects to additionally strengthen Ukraine's economy. We are working on a concept for the reconstruction of a formerly Russian-occupied village, 75% of which has been destroyed. The inhabitants are experienced farmers. The reconstruction is to be sustainable, energyefficient and use modern ecological practices in agriculture.

Be an Angel is still neither politically nor denominationally bound.

Be an Angel remains a pragmatic, solution-oriented aid organization that focuses on one thing: humanity.









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